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GO LIVE UK SOCIAL VALUE STATEMENT

I.   Introduction

This document sets Go Live UK's approach to social value.

The concept of social value is defined in the Public Services (Social Value) Act 2013.

The Act requires all public sector organization and their suppliers to look beyond the financial cost of a contract and consider how the services delivered as part of a contract might improve economic, social and environmental wellbeing.

Go Live UK Social value Statement contains a number of key focus areas related to the five main themes in the Social Value Model (December 2020).

II.   Key Areas of Focus

Fighting Climate Change

The corporate social responsibility of Go Live UK consists of principles that the company considers which are the basis of our business. They show the way Go Live UK is committed to the sustainable development of our business, society, and environment.

The field of information technology allows the company's activities to be organized in a way that supports environmental protection and improvement. The specific measures that Go Live UK has taken in this direction are:

1. Using cloud services in business activities and offering cloud services to the customers.

2. Promoting work from home and teleworking.

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3. Using innovative tools for team discussions and web conferencing with our subcontractors and customers. This allows real-time calls to be made without having to travel.

4. Digitalization of work processes to reduce the use of paper. Recycled paper is used when necessary.

5. Implementing an approach for management and awareness of individual obligations for environmental protection by investing in environmentally friendly training of staff and suppliers.

6. Compliance with regulatory requirements and regulations by the current legislation regarding environmental protection.

7. Go Live UK has a Digital strategy that aims to reduce our digital footprint on the environment through responsible purchasing, optimizing the speed of equipment, and reusing or recycling hardware.

Covid – 19 Recovery

Go Live UK believes that ensuring a better work-life balance and protecting the health and safety of its employees, contractors, and other parties working on its behalf will be essential to its business success. For this reason, managing and recovering from COVID 19, the company has adopted new ways of working to provide its services in accordance with COVID 19, which include:

1. Improved working conditions – Go Live UK and its main subcontractor have provided its employees with flexible working hours and remote work. All Go Live UK obligations regarding data protection and the rights of its employees working at home are described in the Go Live UK Data Protection Policy-Home Working.

2. Support and promote online training to improve the skills and qualifications of its employees.

3. Promote online training for clients through pre-prepared presentations.

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4. Implementation in remote form of all communications with customers, suppliers, and subcontractors – through online platforms such as ZOOM, MS TEAMS, emails, phone calls or Skype.

Tackling Economic Inequality

At the start of any Projects activities, Go Live UK draws up a Project Plan (Scope of Work) setting out the project activities, responsible people, and the time for implementation. This Plan is discussed with the Go Live UK main subcontractor Go Live BG. During the work on a Project, Go Live UK is in constant contact with its subcontractor through conference calls via ZOOM, MS TEAMS, Skype, email, and phone. Also, to increase the knowledge and skills of its subcontractor's employees, Go Live UK conducts regular joint online training on topics related to GDPR and Cyber Security.

Go Live UK demonstrates good management of its supply chains by creating and maintaining supplier documentation that consists of outsourcing, supplier policy, and related procedures. The outsourcing and supplier policy sets out the conditions that are required to maintain the security of the Go Live UK information and systems when third parties from the supply chain are involved in the company's operation.

This Policy describes all the security requirements that the subcontractors must apply during the implementation of the Project. They relate to their information security policies, security roles, responsibilities, physical security, incident management, network security, access control, business continuity, training, and awareness.

During the implementation of the Projects, Go Live UK uses one subcontractor – Go Live BG. Both Go Live UK and the subcontractor comply with the requirements of the NCSC related to cyber security. Both companies have created and maintained Risk Management Policy, Acceptable Use Policy of Assets, Assets Register, IT Secure configuration Requirements Policy, Access and Authentication

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Policy, IT Access Control Policy, Data Protection Policy, Data Breach Policy, Logging and Monitoring Policy, Outsourcing and Supplier Policy, IT Security Policy and more.

All documents are subject to management review at least once every 12 months or when incidents or significant changes occur.

Equal Opportunity

Go Live UK understands all potential modern slavery risks related to its business, and put in place steps that are aimed to ensure there is no slavery or human trafficking in both its own business and its supply chain. Regarding this, Go Live UK operates the following policies that describe its approach to the identification of modern slavery risks and the steps taken to prevent it:

1/ Whistleblowing Policy - We encourage all our stakeholders to report any concerns related to any circumstances that may give rise to an enhanced risk of slavery or human trafficking.

2/ Anti-bribery Policy - Go Live UK is committed to the highest standards of ethical conduct and integrity in its business activities in the UK and overseas. We do not tolerate any form of bribery by employees, customers, suppliers or any person acting on its behalf.

3/ Anti-money laundering Policy - Our company put in place this policy to prevent any of our products and services from being used (or potentially used) for any money laundering activity in the UK or overseas.

4/ Business Ethical Policy - We are committed to the practice of responsible corporate behaviour. Go Live UK will ensure that all of its employees and contractors are entitled to their human rights as set out in the Universal Declaration of Human Rights and the Human Rights Act of 1998. All these documents demonstrate Go Live UK's commitment, during the implementation of the Projects the requirement for non-discrimination and

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equality of sex and race, and ethnic or religious characteristics, are observed. Our only criteria for choosing our stakeholders are their knowledge and skills.

Wellbeing

Go Live UK understands the need to provide a comfortable environment for its employees. This will increase their well-being while improving their physical and mental health. Go Live UK demonstrates its commitment to managing stress and risks in the workplace by creating and maintaining the Company Handbook, Mental Health and Stress Policy. These documents are subject to review at least once every year or when significant changes occur.

The specific measures that Go Live UK has taken in this direction are:

1. Creation of job descriptions, that precisely and clearly define the responsibilities and duties of the employees, as well as their role in the organization.

2. Providing support to each employee by the management and colleagues during the performance of daily activities.

3. Conducting an annual assessment of risks to employees' health, both mental and physical.

4. Management of Go Live UK treats with respect and dignity any concerns that employees may have.

5. All information about the employee's wellbeing is held by the Go Live UK Data Protection Policy.

Go Live UK requires all subcontractors and companies from its supply chain to demonstrate and implement effective measures that will increase the well-being of their employees.

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